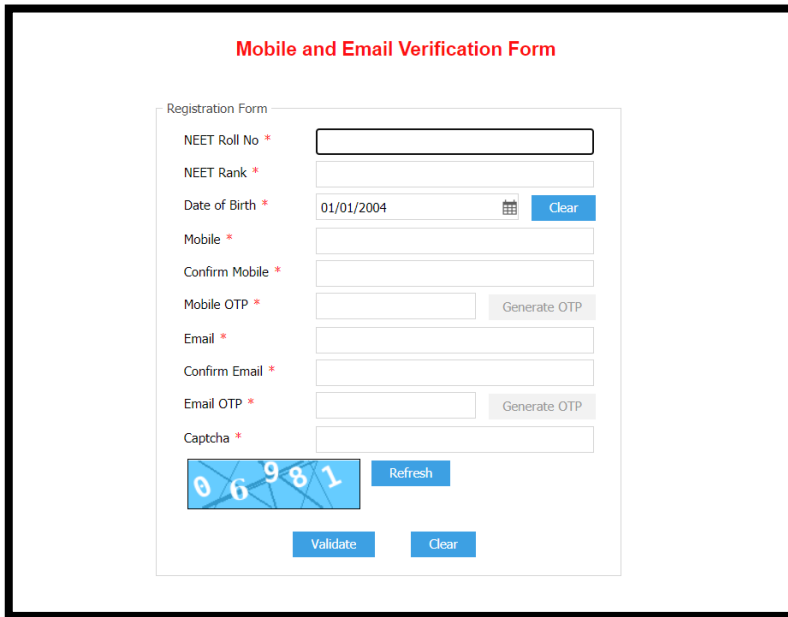


KNR UHS, WARANGAL

FREQUENTLY ASKED QUESTIONS

Sl.No	Question
1.	How do I register or Apply for MBBS/BDS counseling
A.	<p>Click on the link https://tsmedadm.tsche.in/entryregcandinitdisp.php</p> <div data-bbox="413 544 1203 1158" data-label="Form"><p>The screenshot shows a web form titled "Mobile and Email Verification Form". It includes the following fields and buttons:</p><ul style="list-style-type: none">Registration FormNEET Roll No *NEET Rank *Date of Birth * (01/01/2004) with a calendar icon and a "Clear" button.Mobile *Confirm Mobile *Mobile OTP * with a "Generate OTP" button.Email *Confirm Email *Email OTP * with a "Generate OTP" button.Captcha * (06981) with a "Refresh" button."Validate" and "Clear" buttons at the bottom.</div> <p>The candidate should have a valid email id and active mobile number. The OTP will be sent to the mobile and email id. If both are correct then proceed to payment /registration form, pay the fee, update the data and finally upload all the certificates required. Then take print of the application and check whether all the data is correct or not. Make corrections if any and take final print.</p>
2.	At the verification of mobile and Email id screen, I did not receive OTP to mobile what shall I do?
A.	<p>Check your mobile whether it is accepting other messages or may be set to DND (Do not disturb) change the settings and restart and try. Still not getting then change the mobile number and try again, after 5 minutes. If OTP not received to mail id check whether Email id is active and receiving mails from others. If not wait for 5 minutes, your Old OTP will be expired and you can try for a new OTP.</p>
3.	I am getting a message use existing OTP and request for new, what shall I do?
A.	<p>That indicates, already OTP has been sent to the mobile or Email Id you might have not received due to various technical problems in mobiles like</p> <ol style="list-style-type: none">1. DND settings,2. Your mobile operator problems or signal problems,3. You may be using dual SIM mobile if your registered mobile might be busy or out of coverage area because of another SIM, hence you are directed to use only one SIM in the mobile etc. <p>wait for 5 minutes, your Old OTP will be expired and you can try for a new OTP.</p>

4.	I did not get registration number, how do I get it?
A.	Registration number will be sent to your registered mobile which you have already verified at the beginning, the registration number will also be sent to your Registered Email ID, please check the mail. Sometimes message may go to spam, please check spam also.
5.	I have paid the registration fee, but certificates not uploaded what shall I do?
A.	After payment, the data to be updated and required certificates are to be uploaded, otherwise your candidature will not be considered. Upload of certificates is mandatory.
6.	I have not uploaded some of the certificates, how do I upload the remaining certificates?
A.	As usual from the upload certificates link you can upload. Certificates can be uploaded until the verification process started for the candidate.
7.	I received a message saying that the certificates are not proper, how do I upload them?
A.	Go to the link provided https://tsmedadm.tsche.in/vercandcertquerydisp.php in the home page type your Roll Number, Registration Number and Query ID sent to your registered mobile. The deficient certificates will be listed, upload them with proper certificates so that the query will be dropped.
8.	I lost my mobile; can I change my mobile number?
A	No, you cannot change your mobile number, instead go to any outlet of your service provider, change the SIM card and get activated. In emergency visit KNR university / Online counselling centre PGRRCDE or Kakatiya University Help Line centre Warangal and prove your identity then the HLC may allow for change.
9.	How to get my certificates verified and get eligibility for exercising options?
A	The candidates need not visit any Help line centers personally for certificates verification. Uploaded certificates will be verified by various verification officers like Academic certificates, caste certificate special category certificate etc. After final verification, a message will, be sent to the mobile saying that the certificates verified and requested to download the " Receipt of Certificates ". Download the provisional verification form and check thoroughly the data printed like Caste, Gender, Local Area, Minority, EWS, and Income Exemption etc. and contact the Help desk for any change of data in provisional verification form. The same data is used for seat allocation and hence, it is very important to check the data of Provisional Verification Form.
10.	I have not received Registration number to my Mobile or Email Id what should I do?
A.	1. While making payment for registration you have to wait till the processes of payment is completed and the page moves to the Application form until then you

	should not refresh or click back button or close the page. 2. Still you have not received the message or Email please contact helpdesk Mobile numbers which are mentioned in the website.
11.	How do I get tuition fee reimbursement?
A.	Upload parental income certificate mentioning candidates name in the certificate first name should be Parents
12.	How do I update my income certificate after closer of applications
A.	Valid income certificate can be sent to the email before allotment of first phase